



Order for Internet- and Telephone connection **coper lines** and **fiber optics**

Kd. Nr. _____ Verteiler: _____

Customer Ms. Mrs. Mr. Date: _____

Last name _____ Street / Number _____ First name _____ Date of Birth _____ ZIP / Town _____ E-Mail _____ Telephone _____	
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Previous telephone connection

I agree with the cancellation of my telephone connection with my current service provider by means of the provider change form and authorize RMe-NET to commence porting my existing phone number(s) and send my termination notice to my existing provider.

Previous Provider: _____

In addition to porting, I also authorize RMe-NET to take the telephone number(s) into the RMe-NET network. I also authorize RMe-NET GmbH to obtain information in my name from my current service provider for the purpose of clarifying any questions about the telephone connection.

- I want to keep my existing Number
- I want _____ new RMe-NET Phone number
number

1. Choose your package:

monthly cost Single cost

Fiber optics

- | | | |
|--|---------|---------|
| <input type="checkbox"/> RMe Fiber 500
<small>Up to 500 Mbit's Download, up to 120 Mbit's Upload</small> | 69,95 € | 70,00 € |
| <input type="checkbox"/> RMe Fiber 250
<small>Up to 250 Mbit's Download, Up to 80 Mbit's Upload</small> | 54,40 € | 70,00 € |
| <input type="checkbox"/> RMe Fiber 120
<small>Up to 120 Mbit's Download, Up to 40 Mbit's Upload</small> | 39,95 € | 70,00 € |
| <input type="checkbox"/> RMe Fiber 60
<small>Up to 60 Mbit's Download, Up to 20 Mbit's Upload</small> | 34,40 € | 70,00 € |
| <input type="checkbox"/> RMe Fiber 3
<small>for only phone users</small> | 19,95 € | 70,00 € |

Coper lines

- | | | |
|---|---------|---------|
| <input type="checkbox"/> RMe 100
<small>Up to 100 Mbit's Download, Up to 40 Mbit's Upload</small> | 39,95 € | 70,00 € |
| <input type="checkbox"/> FastPath | 1,50 € | 20,00 € |
| <input type="checkbox"/> RMe 50
<small>Up to 50 Mbit's Download, Up to 10 Mbit's Upload</small> | 34,40 € | 70,00 € |
| <input type="checkbox"/> RMe 25
<small>Up to 25 Mbit's Download, Up to 5 Mbit's Upload</small> | 29,95 € | 70,00 € |

2. Extras telephone

monthly single

- | | | |
|---|-----------|--------|
| <input type="checkbox"/> RMe telephone | 2,95 € | 9,95 € |
| <input type="checkbox"/> RMe telephone Flat
<small>(for the german conventional telephone network)</small> | 4,95 € | 0,00 € |
| <input type="checkbox"/> RMe-Mobil Flat
<small>(100 Min. in all german cellphone nets)</small> | 5,50 € | 0,00 € |
| <input type="checkbox"/> RMe International Flat 1 ¹⁾
<small>(vor calls to landline)</small> | 3,95 € | 0,00 € |
| <input type="checkbox"/> RMe International Flat 2 ²⁾
<small>(vor calls to landline)</small> | 6,95 € | 0,00 € |
| <input type="checkbox"/> other Call-Numbers
<small>(max 10 Stk.)</small> | Je 0,50 € | 0,00 € |

3. Bill / Itemized list of calls

monthly

- | | |
|--|--------|
| <input type="checkbox"/> Online | 0,00 € |
| <input type="checkbox"/> Bill and Itemized list of calls in paper form | 2,00 € |
| <input type="checkbox"/> telephone Book entry | 0,00 € |
| <input type="checkbox"/> CLIR | 0,00 € |

¹⁾ International flat 1 (vor calls to landline)

China, Denmark, France, Greece, Hong Kong, Ireland, Israel, Canada, Croatia, Norway, Portugal, Romania, Sweden, Singapore, Thailand, Hungary, USA, Cyprus

²⁾ International flat 2 (vor calls to landline)

Belgium, Bulgaria, Estonia, Faroe Islands, Gibraltar, Great Britain, Italy, Japan, Lithuania, Liechtenstein, Latvia, Luxembourg, Malta, Monaco, the Netherlands, Austria, Poland, Puerto Rico, San Marino, Switzerland, Slovakia, Slovenia, Spain, Czech Republic, Turkey



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4. Hardware

4.1 own Hardware*

own Router* (Note: Please note the "Terms and Conditions" and the terms of reference for voice and internet services)

4.2 Purchase router **

	single
<input type="checkbox"/> Typ Fritz!Box 7530	119,00 €
<input type="checkbox"/> Typ Fritz!Box 7590	198,00 €
<input type="checkbox"/> Typ Fiberline Fritz!Box 5490	198,00 €
<input type="checkbox"/> Typ Fritz!Box (second-hand)	ab 50,00 €

4.3 Rent Router**

	single	monthly
<input type="checkbox"/> Typ Fritz!Box 7530	0,00 €	3,50 €
<input type="checkbox"/> Typ Fritz!Box 7590	0,00 €	4,50 €
<input type="checkbox"/> Typ Fiberliner Fritz!Box 5490	0,00 €	4,50 €
<input type="checkbox"/> Typ Fritz!Box (second-hand up til 7490)	0,00 €	2,00 €

* For routers that were not purchased from RMe-Net there is no support

** The specification of the router models is subject to change due to product development. If a router model is no longer available at the time of ordering, an equivalent replacement will be provided

5. Installation services

- no Installation services 0,00 €
- core installation Internet + Telephone¹ 49,00 €

Core Installation Internet + Telephone includes the connection of the FRITZ!Box to the existing wiring network., during RMe-Net business hours.

6. other

7. contract duration

I was informed that the contract is valid for 2 years and then automatically renewed for 1 year. i'm aware that the termination has to take place 3 months before the end of the contract. The Stadtwerke Ramstein Miesenbach can agree to a premature termination, this will incur fees of 3 monthly lump sums. I have offered the contract without a term (direct termination) and would like to:

- complete (this costs a one-off cost of 100, - €)
- Do not finish

Sign: _____

8. total cost

	monthly	single
<input type="checkbox"/> 1.) Internet:		
<input type="checkbox"/> 2.) Telephone:		
<input type="checkbox"/> 3.) Bil:		
<input type="checkbox"/> 4.) Hardware:		
<input type="checkbox"/> 5.) Installation:		
<input type="checkbox"/> 6.) others:		
<input type="checkbox"/> 7.) contract duration:		

Total cost:



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SEPA Core Direct Debit Mandate:

Creditor Id: DE84ZZZ00000215155 Stadtwerke Ramstein-Miesebach GmbH Am Neuen Markt 8 66877 Ramstein-Miesebach

Apply the SEPA Direct Debit mandate for direct debit purchase of telecommunications and support services on conclusion of this contract

SEPA Core Direct Debit Mandate:

I/We authorize the creditor RMe-Net GmbH to draw payments from my/our account per direct debit procedure. At the same time, I/we instruct our bank to pay the amount drawn by direct debit from creditor RMe-NET GmbH from my/our account. Note: I/We have the right to claim a refund within eight weeks starting on the date on which the account was debited. The terms and conditions as agreed with my/our credit institute are applicable. I/We are aware that bank transfer fees will be charged in the event of non-acceptance. The responsibility for payment of these costs rests with me/us. In case of non-acceptance, the issued direct debit authorization expires.

Details account holder

<input type="text"/>	<input type="text"/>
Last name	Street / Number
<input type="text"/>	<input type="text"/>
First name	ZIP / Town

<input type="text"/>	<input type="text"/>
IBAN	BIC

Date: _____ **sign:** _____

Ordering:

Data protection: I declare that I have read and understand the general privacy policy. I know the privacy policy can be reviewed at www.Stadtwerke-Ramstein.de. I agree to the processin of the data I provide.

date: _____ **sign:** _____

Credit check: I further agree that this data may be shared with third parties to the extent that Stadtwerke Ramstein-Miesebach GmbH engages these third parties for the purposes of contract performance(for example, payment reminders, payment settlements, dunnings, customer support, order processing). I also agree that Stadtwerke Ramstein-Miesebach GmbH can obtain the usual bank information concerning the account specified in the direct debit authorization and exchange the required data with a credit rating agency for the purpose of a credit investigation.

Right of revocation: I declare that I have received, acknowledge, and understand the cancellation policy as clearly marked in the product documentation listed in Annex 1 in connection with Art. 246a, § 1, para. (2), no. 2, EGBGB (Introductory Act to the German Civil Code).

Product information: I certify that the product data sheets are provided in an easily accessible format.

Yes, I would like to receive information about new products from RMe-NET GmbH.

date: _____ **sign:** _____

Terms and Conditions The agreement is concluded by separate written confirmation of acceptance of the current, signed customer order form by RMe-NET (via letter or e-mail) or by the actual activation by RMe-Net. In addition to the terms and conditions of this order form, the General Terms and Conditions of RMe-Net (see enclosure), the respective product-specific description of the product/tariff requested, and the applicable price list also apply. I/we confirm with my/our signature(s) that I/we have read and acknowledge the validity of the aforementioned documents, all of which are available in an easily accessible format on the website www.stadtwerke-ramstein.de. All prices shown include VAT.

date: _____ **sign:** _____